

Building a Federal Workforce through Quality Credentialing

May 15, 2017

Speaker Biographies

Ed Davin Panelist	Ed Davin is the senior analyst for Solutions for Information Design (SOLID), LLC, and has 44 years of professional experience as an employment policy analyst. Davin's early professional experiences focused on the training and education of workers in skilled trades, with an emphasis on the Registered Apprenticeship system. Since 1984, his assignments have emphasized civilian career preparation and entry to civilian employment for Veterans and active duty service members. From 2003 until 2012, Davin served on-site in a full-time capacity as a policy analyst for the Veterans' Employment and Training Service (VETS) of the U.S. Department of Labor. Since joining SOLID in 2012, Davin's assignments have emphasized the application of his analytical skills to a variety of program and policy issues facing the U.S. Department of Defense and the military services. His areas of recent emphasis have included civilian occupational credentialing of service members and veterans for healthcare careers, as well as analyses addressing the Voluntary Education programs sponsored by the military services to enable service members to attain civilian academic degrees. Currently, Davin plays a key role in SOLID's assignment to identify the existing civilian occupational credentials that relate to 200 Federal Civil Service occupations.
Selden Fritschner Panelist	Selden Fritschner serves as the senior transportation specialist for commercial driver's license (CDL) policy for the Federal Motor Carrier Safety Administration (FMCSA), having previously serving as the Division Chief. Fritschner's duties include developing policies, standards, procedures, and guidelines to implement, administer, and evaluate the CDL and related grant programs; ensuring state compliance with the CDL requirements; developing strategies to coordinate program standards with the States, other government agencies and the private sector; and working with state, local, federal, and international associations and agencies to promote and coordinate effective commercial motor vehicle safety and the administration of CDL grant programs. Before his appointment at FMCSA, Selden served as the vice president of law enforcement for the American Association of Motor Vehicle Administrators (AAMVA).
Pam Frugoli Presenter	Pamela Frugoli is a workforce analyst and the federal project lead for the Occupational Information Network (O*NET) and CareerOneStop suite of career and workforce information websites, including the industry Competency Model Clearinghouse for the U.S. Department of Labor, Employment and Training

Jim Johnson Panelist	Administration (ETA). These efforts focus on identifying and disseminating information online about occupational and industry skills and competency profiles and also encompass related assessments and credentials. This information is used by job seekers, businesses, educational institutions, and the workforce system. She is also the federal project officer for a grant on state occupational licensing portability and review of entry requirements. Jim Johnson is the voluntary education chief for the U.S. Navy, overseeing policy development for voluntary education, credentialing, and apprenticeship programs on the staff of the chief of naval personnel. Prior to this assignment, he served as the education and incentives director for the Navy Reserve Force for more than five years. While on active duty as a Navy career counselor, Johnson represented the U.S. Atlantic Fleet as the deputy fleet career counselor and president of the Mid-Atlantic Chapter of the Navy Counselor Association. Altogether, he has spent more than two decades directly supporting sailor personal and professional development. Johnson holds a Master's degree in Management from Cambridge College and is a U.S. Department of Labor
Lisa Lutz Panelist	Lisa Lutz is president and CEO of SOLID, LLC. She has over 20 years of experience in policy analysis and program evaluation, including over 15 years specializing in education, employment, and training issues related to service members and veterans. Under her direction, SOLID has provided research and analysis support for the Veterans Employment Initiative Task Force, several White House and congressionally-directed credentialing pilot programs, and for some of the most comprehensive online resources for translating military training and experience. This includes the Army, Navy, Air Force, and Marine Corps Credentialing Opportunities On-Line (COOL) websites, as well as Mil2Fed Jobs — an online tool for matching military jobs to federal occupations. Lutz has worked extensively with the Services' voluntary education programs and in 2012 led an assessment of these programs. Lutz's expertise has led to appointments to advisory committees by four Secretaries of Veterans Affairs to provide them with subject matter expertise on the implementation of education and credentialing benefits for service members and veterans. She also serves on the American National Standard's Institute's Professional Certification Accreditation Committee (PCAC). Lutz holds a B.S. in
Jane Oates Keynote Speaker	Political Science and Psychology and a Master's degree in Public Administration. Jane Oates served as the assistant secretary for employment and training at the U.S. Department of Labor, nominated by President Barack Obama to join Secretary of Labor Hilda L. Solis' leadership team in April 2009. Confirmed as assistant secretary for employment and training on June 19, 2009, she led the Employment and Training Administration (ETA) in its mission to design and deliver high-quality training and employment programs for our nation's workers until 2013. Oates has also served as the vice president for external affairs at the

Apollo Education Group, parent company for the University of Phoenix, focusing on workforce development. She has also served as executive director of the New Jersey Commission on Higher Education and senior advisor to Governor Jon S. Corzine. She served for nearly a decade as senior policy advisor for Massachusetts Senator Edward M. Kennedy. Oates began her career as a teacher in the Boston and Philadelphia public schools and later as a field researcher at Temple University's Center for Research in Human Development and Education. She received her B.A. in Education from Boston College, and an M.Ed. in Reading from Arcadia University.

Michael Scott

Panelist

Michael Scott is the chief, Professionalization Division for the Defense Security Service (DSS) Center for Development of Security Excellence (CDSE), and chief, Department of Defense (DoD) Security Professional Education Development (SPēD) Certification Program Office. In these roles, he has overall program management responsibilities to oversee, develop, sustain, and support professionalization efforts for security professionals in the DoD and other federal agencies. These duties include managerial responsibility for the DoD Security Skill Standards (DS3), the SPēD Certification Program, and the holistic efforts to professionalize the DoD security community. The SPēD Certification Program consists of three core certifications, four specialty certifications, and one credential, and is the first federal government certification program to achieve national accreditation by the National Commission for Certifying Agencies (NCCA). Scott joined DSS in October 2012.

Prior to joining DSS, Scott served 27 years in various security and leadership roles within DoD. These activities span across a military and civilian career, including several overseas and stateside assignments. Scott graduated *magna cum laude* from Park University with a bachelor's degree in social psychology (May 1999) and from Air University with a master's degree in military science (October 2010), and completed the Leadership for a Democratic Society program through the Federal Executive Institute (January 2014). He holds a CompTIA Security+ Certification and is conferred the Security Fundamentals Professional Certification (SFPC), Security Asset Protection Professional Certification (SPIPC) under the SPēD Certification Program.

Roy Swift Presenter

Dr. Roy Swift is the executive director of Workcred – an affiliate of the American National Standards Institute (ANSI). Previously, he served as ANSI's chief workforce development officer and senior director of personnel credentialing accreditation programs. Prior to ANSI, he was a consultant to educational, certification, licensure and health care organizations. From 1993-1998, he was executive director of the National Board for Certification in Occupational Therapy (NBCOT). This appointment followed a 28-year career in the United States Army Medical Department. In this last position, he was chief of the Army Medical Specialist Corps in the Army Surgeon General's Office with policy responsibility for Army occupational therapists, physical therapists, dietitians,

and physician assistants throughout the world.

He has served on many national committees, non-profit Boards of Directors, and federal and state government advisory committees. Swift currently chairs the Certification and Licensure Advisory Group of Credential Engine. Swift served on an Institute of Medicine of the National Academies Panel dealing with Provision of Mental Health Counseling Services under TRICARE, and a planning committee for the future of Allied Health Practice. In addition, Swift recently chaired an international working group within the International Accreditation Forum (IAF) to recognize personnel certifications among member countries through the development of multilateral recognition arrangements. He has also been active on working groups related to personnel credentialing in the International Organizational for Standardization (ISO) in Geneva, Switzerland, and has served as a guest lecturer at the University of Geneva on credentialing. Swift holds a B.S. in occupational therapy from the University of Kansas, an M.S. Ed. from the University of Southern California, and a Ph.D. in continuing and vocational education with an emphasis in continuing competency in the professions from the University of Wisconsin-Madison. He has also successfully completed the University of Chicago's three-week management development course.

Cynthia Woodley *Opening Remarks, Closing Remarks*

Dr. Cynthia Woodley is a member of the Workcred Board of Directors, the American National Standards Institute (ANSI) Board of Directors, and serves as chair of the Workcred Government Credentialing Network. As chief operating officer of Professional Testing and lead psychometrician, she has served as the program manager for various personnel certification programs for over 20 years. Prior to becoming a full time employee of Professional Testing, Woodley was a visiting professor at the University of Central Florida (UCF) where she taught graduate courses in measurement and evaluation, educational research and statistics, and vocational teacher education. While on the faculty of UCF, Woodley supervised the development of more than 10 Florida Teacher Certification Examinations and managed the administration of more than 20 Florida Vocational Teacher Certification Examination Programs.

Woodley has been actively involved with ANSI and the International Organization for Standardization (ISO) in the development of ISO/IEC 17024. She is active in licensure and certification, serving on numerous professional committees and organizations, and is frequently a speaker at national and international conferences. Woodley has presented on ISO/IEC 17024 at various conferences including the International Personnel Certification (IPC) Congress in Athens, Greece; the Association of Test Publishers (ATP) annual conference, the Institute for Certification Excellence (ICE), and at the Council on Licensure, Enforcement and Regulation annual conference (CLEAR). Woodley is also a frequent speaker and presenter internationally in the area of certification of persons.